NOI 2013-2-C

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

| Section 63.71 Nunc Pro Tunc Domestic) WC Doo Discontinuance Application of Dialtone & More, Inc.) | ocket No. 13 |
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SECTION 63.71 APPLICATION FOR NUNC PRO TUNC DOMESTIC DISCONTINUANCE AUTHORITY OF DIALTONE & MORE, INC.

Dialtone & More, Inc. ("Applicant") hereby respectfully seeks nunc pro tunc authority pursuant to section 214 of the Communications Act of 1934, as amended, and section 63.71 of the Commission's rules to discontinue its provision of domestic telecommunications.

Applicant operated as a reseller of wireline local exchange and interexchange service to low-income consumers ("Lifeline" service) in the states identified below. Applicant did not provide international service. Because of a billing dispute with its underlying carrier, Applicant concluded that it must terminate service to its customers. Applicant provided written notice of the discontinuance to its customers and state public utility commissions, but inadvertently failed to seek prior approval from this Commission for the discontinuance of service. Applicant therefore respectfully seeks discontinuance authority nunc pro tunc to the respective discontinuance date for each state.

Applicant provides the following information pursuant to section 63.71 of the Commission's rules:

- 1. Name and address of carrier: Dialtone & More, Inc., P.O. Box 1358, Melbourne, FL 32902.
- Date of planned service discontinuance, reduction, or impairment: The 2. Applicants discontinued service on the dates indicated here: ELOS O & NAL



| State | Discontinuance Date |
|----------------|---------------------|
| Georgia | 02/23/2012 |
| South Carolina | 03/01/2012 |

As noted above, applicants provided written notice to their customers and state public utility commissions, but inadvertently failed to seek prior approval from this Commission for the discontinuance. Applicants therefore respectfully seek nunc pro tunc authority to discontinue service.

- 3. Points of geographic areas of service affected: The states in which Applicant provided service are identified in the chart provided in item 2 above.
- 4. Brief description of type of service affected: Applicant provided resold local exchange and interexchange telephone service.
- 5. Brief description of the dates and methods of notice to all affected customers: Applicant sent notices to customers by first-class mail informing them that the company was ceasing to provide local and long distance telephone service and identifying each customer's specific discontinuance date. The notices stated that customers should select a different service provider to avoid an interruption of service, and noted that other service providers are listed in the customer's local telephone directory. The notices also provided a telephone number that customers could use to reach the company for assistance with the transition. An example of one of Applicant's customer notices is attached as Exhibit 1.
- 6. Whether the carrier is considered dominant or non-dominant with respect to the service being discontinued, reduced, or impaired: Applicant is considered non-dominant with respect to the discontinued service.

Applicant provided notice to the state public utilities commissions in each affected state shortly after the discontinuances. Concurrent with the filing of this application, Applicant also

provided a copy of this application to the Governors of each affected state, and to the Special Assistant for Telecommunications for the Secretary of Defense.

As noted above, Applicant respectfully requests nunc pro tunc authority to discontinue service effective as of the discontinuance dates noted above.

Respectfully submitted,

DIALTONE & MORE, INC. P.O. BOX 1358 MELBOURNE, FL 32902

By:

Thomas E. Bildix Managing Director

January 7, 2013

Attachment 1

Sample



[NOTICE DATE]

Dear Customer:

This letter is to notify you that your local telephone service with Dial Tone & More will be disconnected on [DISCONNECT DATE]. You must select another carrier as your local telephone company as soon as possible to prevent interruption of service and loss of your telephone number.

You have the option to select a different telephone service provider. There are a number of local providers in your area. A list can be found in your local telephone directory. If you do not complete the process of changing service to another provider as soon as possible, your service will be terminated and you will not be able to keep your same telephone number with a new provider.

If you have any questions, you may contact us at (877) 577-4098.

Cordially,

DIAL TONE & MORE